



## Club Rules

### Management and Liability

The Padel Hub is managed by Padel Hub Group Limited.

The Padel Hub reserves the right to amend or change the rules at its sole discretion.

All decisions of Padel Hub Group Limited will be final and binding on members of The Padel Hub, and any other visitors.

The Padel Hub Group Limited do not accept any responsibility whatsoever for any accident, injury or loss suffered by anyone visiting or using any of the facilities provided at The Padel Hub.

### Arriving at The Padel Hub

All members, guests and non-members must sign in with the café/bar staff before going onto court. If you are having a lesson, you must pay for the lesson before going onto court.

### Guests Passes

If you are using a guest pass for a player on your court, you must let the café/bar staff know before going onto court.

### Court Reservations

All court bookings and any changes to bookings must be made via the club's booking app. The club will take no responsibility for user error and will not make any refunds to customers in this situation.

Reservations can be made for a period of 30, 60 or 90 minutes.

Whoever makes the court booking (the lead booker) must make up one of the players on court.

When your booking time has reached the end, all players must leave the court.

### Booking Restrictions

These depend on your membership category. Please see – [www.padelhub.uk/membership](http://www.padelhub.uk/membership)



## **Cancellations**

You will be charged for any court, session, tournament or lesson bookings that are not cancelled 6 or more hours in advance of the activity.

## **Rackets and balls**

The club does not provide free rackets or balls for players. Balls can be purchased from behind the bar. Rackets can be rented or purchased.

## **Dress Code and Behaviour**

The Club has a relaxed atmosphere and casual dress is encouraged. However, on court, members are requested to wear bona fide padel tennis clothes and shoes. Cut-off shorts, tank tops etc will be discouraged and shoes with contoured, studded or marking soles are positively prohibited. All members and visitors to The Padel Hub are expected to respect the normal rules of decorum and not behave in an anti-social or disruptive manner. Padel Hub Group Limited and the management of The Padel Hub reserve the right to ask any person to leave the Club immediately if the person in question is spoiling the enjoyment of the Club for other members or is unfit, for whatever reason the management in its sole discretion decides, to remain on the premises. There is no obligation on the part of the management to disclose their reasons for their decision.

## **Drinks and Refreshments**

Water or sports drinks are the only drinks permitted in the court area, other drinks may be consumed in the bar / café only.

Only items purchased from the bar / café (other than refreshments required during play) may be consumed on The Padel Hub premises.

## **Coaching**

Coaching is available – please contact your club to **book a lesson**.

## **Smoking**

A strict no smoking and no vaping policy exists throughout all areas of the Club.

## **Liability**



Members and their guests are advised that they use The Padel Hub facilities entirely at their own risk and whilst every effort has been made to ensure the safety of individuals, the management can accept no responsibility for accident, injury, or loss of items.

### **Supervision**

Children under 13 years of age must always be accompanied by a responsible adult who can take responsibility for the health and well being of them while they are present at the club.

### **Animals**

No dog (other than a Guide Dog for the blind) or other animal shall be admitted to the Club.

### **Car Park**

You are only entitled to use the club car park while you are using the club facilities.

We do not guarantee that car parking will be available for everyone attending the site.

You park in the car park at your own risk. We do not accept liability for any loss or damage to your car, or personal belongings in it, while you are parked in our car park.

### **Other**

Misuse of this membership or bad behaviour at the club may result in your membership being cancelled or you being asked to leave the premises.

All our members agree to have their information and personal details stored by the club. Members also agree to receive information from the club by email.

These rules have been put in place for the benefit of all. The management and staff actively seek to uphold the principles of The Padel Hub Group Ltd and are committed to upholding these rules to ensure professional conduct and fairness at all times.