



## The Padel Hub - Terms and Conditions

### 1. Acceptance of Terms and Conditions

- 1.1. These terms and conditions also incorporate The Padel Hub's Privacy Policy and the Club Rules which can be accessed through our website.
- 1.2. These terms contain important information about your membership, product, or service.
- 1.3. Each category of play or membership offers a range of facilities and benefits and may have certain restrictions which only apply to that category. Details of categories are on our website.
- 1.5. The agreement between us is formed when you accept the terms and conditions of the product or service being provided to you.
- 1.6. By accepting these terms and conditions you are agreeing to go ahead with the service.

### 2. Membership Term

- 2.1 The membership commencement date is the dates that you purchase the membership online through The Padel Hub website.
- 2.2. An annual membership term is for one year and your renewal date will be 1 year from the commencement date of the membership.
- 2.3 A monthly membership term is for one month.
- 2.4. Membership reminders regarding renewal of your membership will be emailed to the email address registered to your account.
- 2.5. It is your responsibility to advise us of a new email address so we can keep your details up to date.
- 2.6. If your membership expires, you will not have access to membership privileges and will no longer be a member of the club.

### 3. Billing and Payments

- 3.1. Payments must be made using a valid payment method.

### 4. Freezing your Membership

- 4.1 You may freeze your membership if you are injured and unable to play padel. We may require proof of injury (letter from a doctor or physio).

### 5. Cancelling your Membership

- 5.1 Unless you do so within the cooling off period, you cannot cancel an annual membership before the initial 12 month period has lapsed.



5.2 Monthly memberships can be cancelled with one month's written notice to [membership@padelhub.uk](mailto:membership@padelhub.uk)

## **6. Changing membership categories**

6.1 We realise that your needs can change over time, so you can apply to change your membership category by emailing the club manager.

## **8. Other**

8.1. Misuse of this membership or bad behaviour at the club may result in your membership being cancelled or you being asked to leave the premises.

8.2 Members are permitted to use a guest pass for the same guest to play at the club no more than 1 time per month. It is the member's responsibility to inform the guest of the club rules.

8.3 Children under 13 years of age must always be accompanied by a responsible adult who can take responsibility for the health and well being of them while they are present at the club.

8.4 All our members agree to have their information and personal details stored by the club. Members also agree to receive information from the club by email.

## **9. Safety and Liability**

9.1 All members and visitors to The Padel Hub enter the club and participate on court at their own risk.

9.2 The club is not responsible for any injuries or damages incurred on site.

9.3 The club may seek reimbursement for costs associated with any damage to the club's facilities.